# Frequently Asked Questions General Conference Information

## 1. What is the date and location of the annual Federal Student Aid Training Conference (FSATC)?

The 2022 Virtual FSATC will be held from Nov. 29 to Dec. 1, 2022, on a virtual platform. For planning your attendance at future conferences, the annual conference is held the week after Thanksgiving from Tuesday to Thursday.

#### 2. Why did FSATC go virtual again?

Federal Student Aid is committed to providing a safe and meaningful training experience for you amid the uncertainty caused by the coronavirus 2019 (COVID-19) emergency. We are pleased to announce that the 2022 FSA Training Conference for Financial Aid Professionals will be delivered virtually and will feature dynamic keynote addresses, engaging general forums, and informative breakout sessions. Spread the word to your colleagues throughout the financial aid community!

#### 3. Will the virtual 2022 FSATC be accessible?

Yes, all sessions will be closed captioned, 508 compliant, and all the PowerPoint presentations can be modified to meet your visual needs.

#### 4. What is the TIME ZONE for the 2022 Virtual FASTC?

All sessions will take place in the Eastern time zone.

#### 5. When does registration open?

Registration will open Oct. 3, 2022 and will remain open through Dec. 2, 2022.

#### 6. What browser can I use?

The registration site does NOT support Internet Explorer or Firefox. For best results, registrants should use Google Chrome for their browser. \*All Federal Employees are advised to use Google Chrome.

#### 7. What is the cost to register for the FSATC?

This is a free conference; there is no cost to register.

#### 8. How do I find the training sessions offered and the agenda?

Please visit FSA's conference website at https://fsaconferences.ed.gov/

#### 9. Which sessions have Q&A?

The sessions that provide live Q&A via chat are listed on the agenda and will have an icon attached to the chat box that will indicate that a live chat is available.

## 10. Why does it take so long for FSA to announce the conference date and location?

Changes relating to contract procurements and the budget affect the length of the process. Once the process begins it takes approximately three months to complete.

# 11. My question is still not answered. Now what?

Please email any additional questions to <a href="https://fsaconferences.ed.gov/">https://fsaconferences.ed.gov/</a>.